

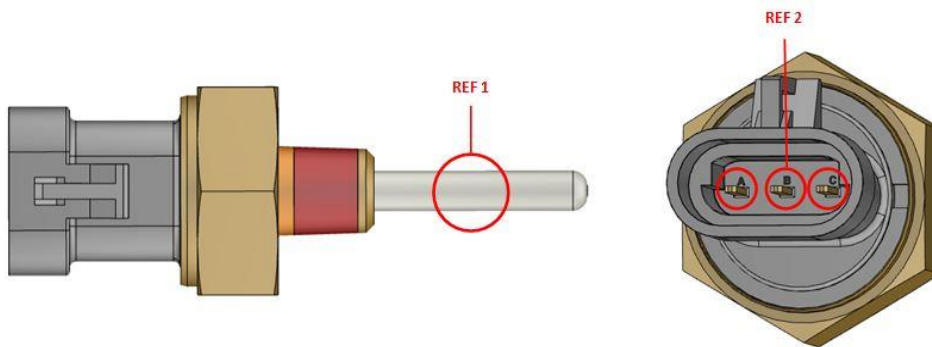
## S298 Troubleshooting

We are sorry that you are experiencing issues with one of our products. Hopefully, this brief troubleshooting guide will help quickly resolve the problem.

*First, please verify that the product matches that specified on the purchase order and specification sheet.*

If you are satisfied that you have the correct part, please check the following (refer to product diagram):

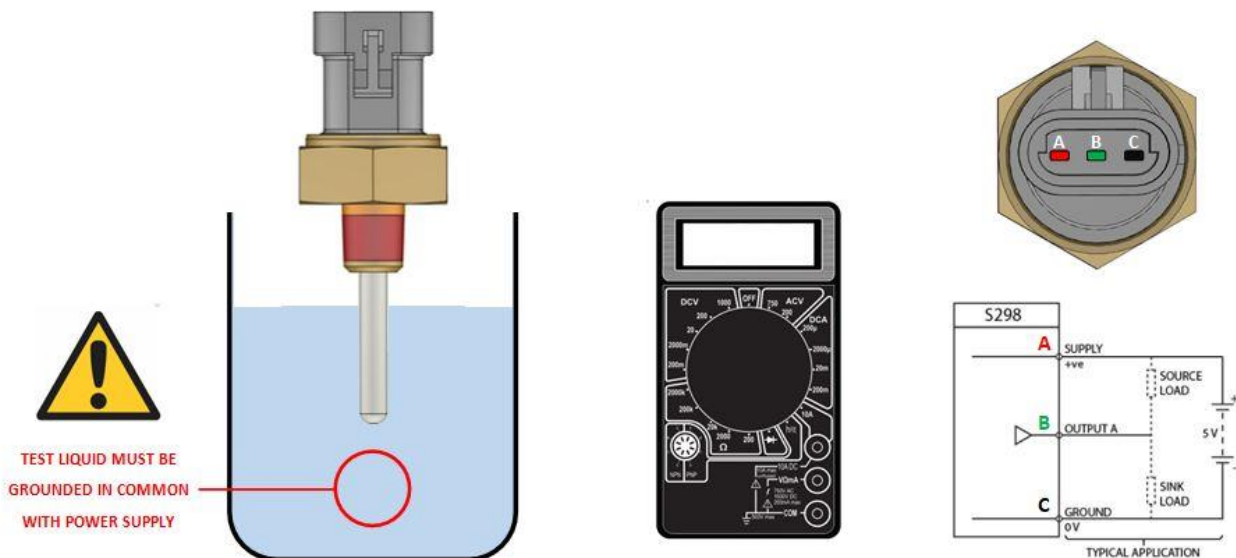
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|---|---|
| 1 | Check the probe is not damaged (REF 1).   |
| 2 | Check the connector/*harness pins are straight and clean. *(If applicable) (REF 2). |
| 3 | Confirm there is an established power source to the unit within electrical ratings. |
| 4 | Terminal / harness connection is correctly located.                                 |
| 5 | Application is grounded in common with the power source, including the liquid.      |



**Product Diagram - for illustration purposes only; actual connector / harness types may vary.**

Access to Bench test equipment?

Please refer to Installation instructions [click here](#)



Unable to resolve the issue?

Please contact Fozmula Quality Dept or [click here](#) to request an RMA form.

Fozmula Quality Department: [troubleshooting@fozmula.com](mailto:troubleshooting@fozmula.com) +44(0)1926 466707.