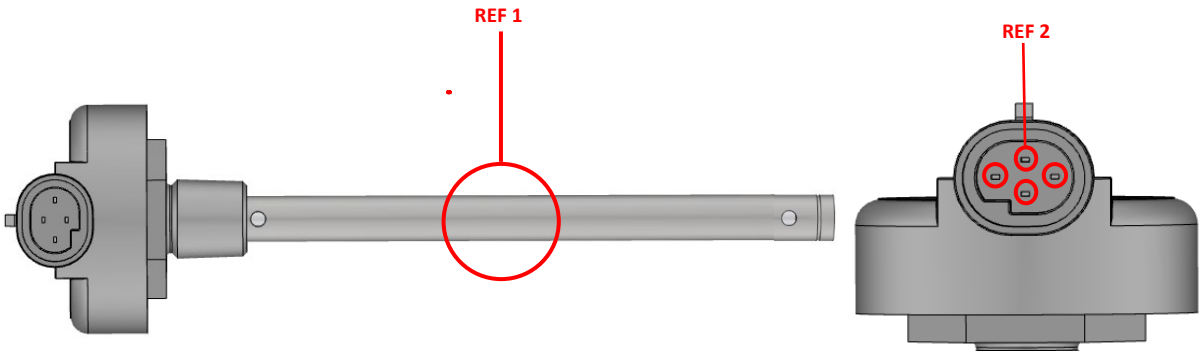
T/LL13x Troubleshooting

We are sorry that you are experiencing issues with one of our products. Hopefully, this brief troubleshooting guide will help quickly resolve the problem.

Firstly, please verify that the product matches that specified on the purchase order and specification sheet.

If you are satisfied that you have the correct part, please check the following (refer to product diagram):

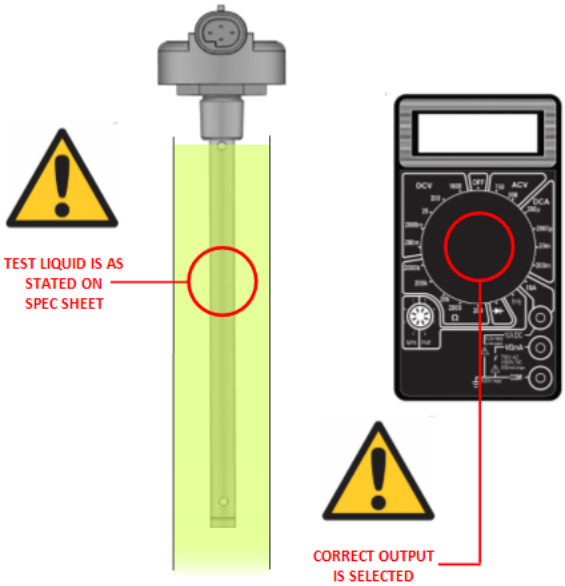
1	Check the probe is not damaged (REF 1).
2	Check the connector/*harness pins are straight and clean. * (if applicable) (REF 2).
3	Confirm there is an established power source to the unit within electrical ratings.
4	Terminal / harness connection is correctly located.
5	Application is grounded in common with the power source, including the liquid.

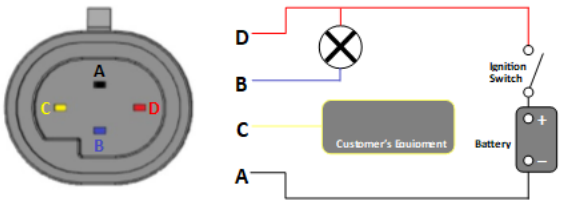


Product Diagram – for illustration purposes only; actual connector / harness types may vary.

Access to Bench test equipment?

Please refer to Installation instructions click here





Note: Pin B has the option to be a communications port rather than an alarm if factory configured at the time of ordering.

N.B Warranty is void if the label is removed

Terminal	Wire colour	Connection
Pin D	Red:	12 or 24V ignition feed
Pin A	Black:	GND power supply return
Pin C	Yellow:	Output (See Installation Instructions)
Pin B	Blue:	LLA low level alarm (Factory set to a default value of 1/8 tank depth)

Note: Colours above are suggestions only

Connect sensor, ground and ignition terminals as shown on the wiring diagram above. In order to prevent damage to the sender please observe correct connec-

Unable to resolve the issue?

Please contact Rochester Sensors Quality Department: tim.horley@rochestersensors.com +44(0) 1926 466707